NETTELLER DEMO v2009
MID-YEAR RELEASE GUIDE

SCHEDULED RELEASE DATE: OCTOBER 14, 2009

Purpose of This Document

This document is targeted for financial institutions that have contracted for and installed the NetTeller Demo product. In this document we will highlight modifications to the NetTeller Demo product that is being implemented as a mid-year release for version 2009 of the NetTeller Demo.

General Availability Date

The mid-year release for the 2009 version of the NetTeller Demo product is scheduled to be implemented in production by end of business on Wednesday, October 14, 2009. This release will available to all financial institutions with signed NetTeller Demo contracts and who have been installed and trained by the Internet Solution's (IS) Education department. <u>This product's version and mid-year release availability is independent of your scheduled NetTeller product's release date.</u>

Mid-Year Release

A mid-year release will now be delivered standard for this product. The purpose of the mid-year release is to synchronize the NetTeller Demo content displays with modifications made to the NetTeller product through the batch release process. We will focus our development efforts on the current year release. We will not modify prior versions of the NetTeller Demo.

NetTeller Demo v2009 Mid-Year Release

If a page is listed with no explanatory text, the changes were deemed minor text or display modifications. Pages with explanatory text may also have some minor text or display modifications that may not be noted.

1. <u>NetTeller Section</u>
   - The Account Information navigation item was moved from the secondary navigation bar to the tertiary navigation bar where appropriate.
   - Intermediate/Major Page Modifications:
     i. Account Listing: Removed Other Accounts and moved IRAs and CDs to Deposit Accounts
     ii. View Check Image: Moved the Flip, Rotate and Return buttons below the check image
     iii. Stop Payment Entry: Removed Remarks 2-5 lines/fields
     iv. Stop Payment Confirmation: The page will now display the final confirmation screen instead of the review screen
     v. Funds Transfer Confirmation: The page will now display the final confirmation screen instead of the review screen

2. <u>Bill Payment Section</u>
   Modifications to this section consists of minor text and display modifications only.

3. <u>Cash Manager Section</u>
   i. Cash Management User Settings: Added in all ACH options
   ii. ACH Batch Header: Added drop-down menu and text fields where missing
   iii. Quick Edit ACH Transaction: Header changed from Edit Transaction to Quick Edit
   iv. Search Records: Applied system message style to the Information Message

4. <u>eStatements</u>
   i. Second Navigation Level:
      1. Inbox now reads Statements and Notices
      2. Select Documents now reads Documents and Settings
      3. Email Settings now reads Email
      4. Reconcile Accounts now reads Rcon
   ii. ESI Additional Recipients: Added Step 3 for Documents and Settings for Additional Recipient

5. <u>Options</u>
   i. Personal Options: Add Personal Reset Question & Answer
   ii. Display Options: Add Transfer History row options, Remove Reset button

6. <u>Administration Modification: Logo & File Upload – Ability to Upload Advertising Image</u>
   This administration module display has been modified for usability. It has also been updated to include the ability to upload a sample ad graphic that will display on the NetTeller Account Listing page.
   Enhancement detail and screen shots are available on page 3 and 4.
   Version Availability: The advertising image display is a feature on the .NET account listing page in version 2009 of the NetTeller product. If an image is uploaded, it will only display in the 2009 version of the demo.

Steps to Implement Version 2009

Before you begin the implementation process, please read through the following steps. Be sure that you understand the steps thoroughly before you begin the set up process. If you are unclear how to complete the steps below please submit a support case through the For Clients portal or place a support call at 1-800-299-4222 and you will be assisted. Please note that you will need to be on your financial institution's CWR Authorized Submitter list for the NetTeller Demo product in order to receive assistance with an existing or new administration account for the NetTeller Demo administration site.

1. Open a browser window.
2. Type the Demo administration site URL in the address line. If you do not recall the administration site address and/or your username and login, please submit a support case through the For Clients portal or place a support call at 1-800-299-4222.
3. After logging in, begin the 2009 set up in your Demo's administration site. You may create a new Demo site by selecting the "Multiple Demo Administration" in the Demo Options drop-down menu or you may modify an existing Demo site using the "Select Versions and Modules" page. Make sure the correct instance of the Demo is selected in the "Change Demo" drop-down menu. On the "Select Versions and Modules" page, select version 2009 to show and then select the products/modules that you would like to show in your Demo site.
4. Proceed to the next page, "Pages to Show," and select the pages, including new and revised page(s), you would like to show in your Demo. You will be able to reorder the pages within each section on this administration page.
5. Proceed through the remainder of the Demo administration and make edits where applicable.

Important Reminders:

- When updating the text on a page, be sure you click the word "Update" to submit your changes before you navigate to the next page.
- You will have to select the headers you want to display in versions 2008 & 2009. Header selections will not carry over from your previous versions of the Demo.

"Logo & File Upload" Administration Modifications

Benefit

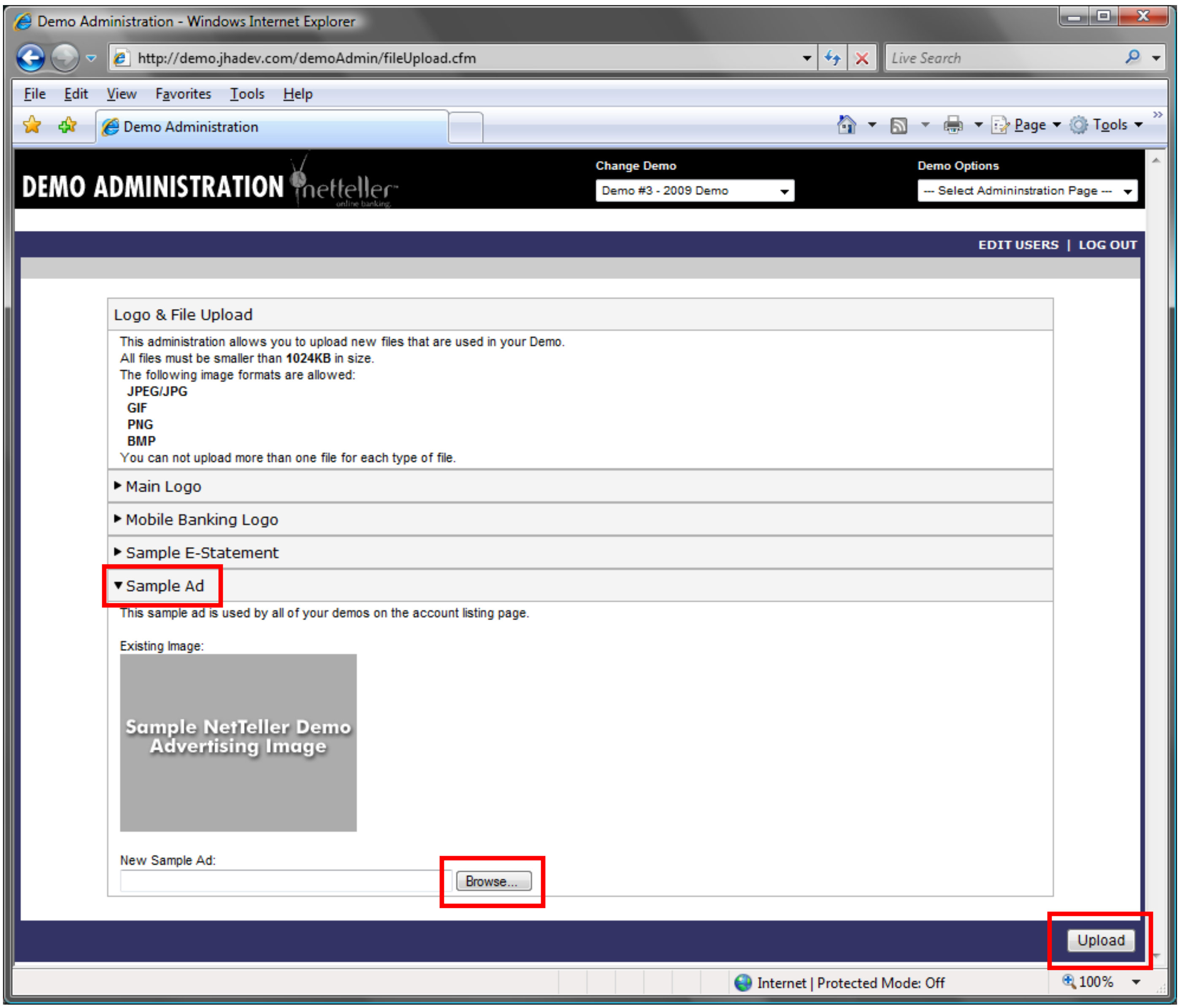
This administration page's display has been modified for usability purposes. A new image upload has been added for a Sample Ad image that will display on the account listing page. The administration page details the allowed file types and file size restriction.

Important Note:

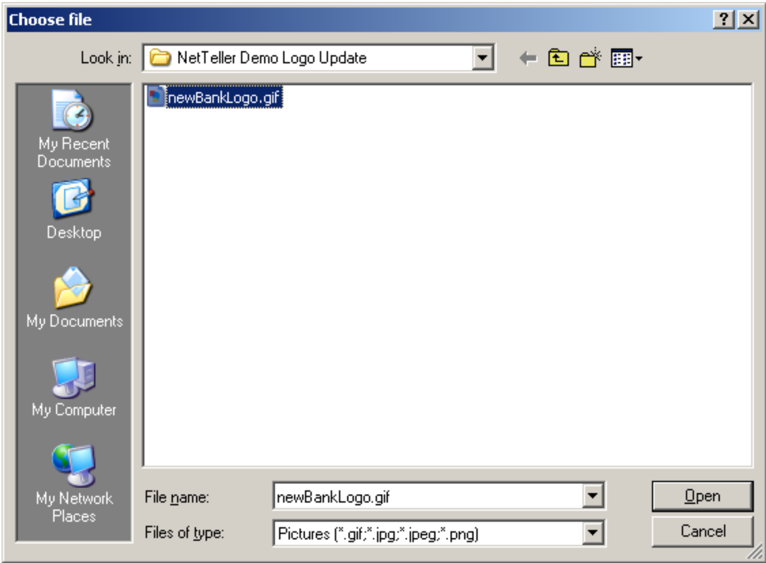
- The Sample Ad must be an image file and is restricted to the file formats found in the top section of the "Logo & File Upload" administration page.

Instructions for Implementation

1. Select the "Sample Ad" bar to expand the section to view the image and file upload field.
2. Select the "Browse" button to search for the image file on a local drive or server. (A sample image has already been uploaded for this Demo site.)



3. Select the image file you want to upload and click "Open".



4. The path to the new image file will display in the "New Sample Ad:" field. Select the "Upload" button in the lower right of the screen to upload the image file to the NetTeller Demo. (See page 3 for screen shot.)